

Corrigendum –I

Tender No. WTL/PAR/BAT/18-19/001, Dated 11.04.2018

1. This corrigendum is in reference to Tender No. WTL/PAR/BAT/18-19/001 Dated 11.04.2018 and should be treated as a part of the stated tender document.
2. Apart from the below mentioned corrigendum clauses, all other sections/subsections/ clauses of the RFP shall be considered unaffected while submitting response to the above cited RFP.
3. The Bidder shall submit the signed copy of self-declaration that this corrigendum is referred while preparing and submitting the response of this RFP.

Sr. No.	Reference	Existing clause	Revised Clause
1	Clause 1.2. : Scope of Work	1.2.2. Warranty support for the same for 5 years.	1.2.2. Warranty support for the same for 3 years.
2	Section-D, clause 32: Warranty	The OEM on behalf of bidder will warranty that products supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Contractor would be responsible for the up keep and maintenance of the UPS and necessary deliverables under the scope of work during the entire warranty period, i.e., 60 months (Five years) from the date of final acceptance of battery. The Contractor shall not, without the express prior written consent of WTL, assign any third party of the contractor part thereof. Service support for the entire warranty period will be onsite and comprehensive (including spares) and free of cost for the entire warranty period	The OEM on behalf of bidder will warranty that products supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Contractor would be responsible for the up keep and maintenance of the Batteries and necessary deliverables under the scope of work during the entire warranty period, i.e., 36 months (Three years) from the date of final acceptance of battery. The Contractor shall not, without the express prior written consent of WTL, assign any third party of the contractor part thereof. Service support for the entire warranty period will be onsite and comprehensive (including spares) and free of cost for the entire warranty period
3	Section-D, clause 33: Warranty	All items that will be delivered must be warranted for 5 years. The items must be warranted against bad workmanship and manufacturing defects from the date of acceptance of the system whole or part. Service support for the entire warranty period will be onsite and comprehensive (including spares and all other support) and free of cost for the entire warranty period. The contractor should have a call center in Kolkata. The contact details of the call center must be furnished along with the bid. Any call logged with the service center must be given a running docket number to the person reporting the call. The resolution times should be as per the SLA described in thus EFP	All items that will be delivered must be warranted for 3 years. The items must be warranted against bad workmanship and manufacturing defects from the date of acceptance of the system whole or part. Service support for the entire warranty period will be onsite and comprehensive (including spares and all other support) and free of cost for the entire warranty period. The contractor should have a call center in Kolkata. The contact details of the call center must be furnished along with the bid. Any call logged with the service center must be given a running docket number to the person reporting the call. The resolution times should be as per the SLA described in thus EFP
	Warranty details given in any other places	The supplied Batteries should be covered with 3 years comprehensive onsite warranty.	